

Terms and Conditions for High Risk Bookings

General terms:

- 1) When making a booking for a licence, it is company policy to request full payment or commit to a direct debit plan, with payments to be completed one week prior to the first day of training. If a participant fails to attend any licensing course then 50% of the cancellation fee will apply.
- 2) In relation to any licenced courses, 48 hours' notice must be given, for non-attendance. If a participant fails to do so than a 50% cancellation fee will apply. If any extreme circumstances arrived as to why the participant was not available to attend, then a new date will be provided at no cost.
- 3) Should a participant request a refund, the participant will be required to complete a refund application found at <http://www.agb.edu.au/about/policy-and-procedures> on the AGB site and emailed to accounts on accounts@agbgroup.com.au . Refunds will be processed within 14 business days.
- 4) AGB Training would like to emphasis that if full payment or a direct debit authority <http://www.agb.edu.au/local-training-courses/enrol/payment-option> has not been received along with the completed documentation, no course date will be issued and may cause delays in obtaining a licence.

Re test:

The following prices are additional to the standard cost of the licensing provided that the participant:

- Fails one or more skills of test
- Refresher training for someone who has not driven for longer than 12 months

Prices Considerations

- High Risk Theory Re-Test \$40 + GST = \$44.00
- Practical High Risk Re-test-\$100 + GST = \$110.00
- Full Re Test - \$150 + GST = \$165.00 – this includes knowledge and practical

Refresher training is charged at \$85.00 per hour with a minimum charge of 2 hours.

Weekend Licensing attracts an additional fee of \$100 per day.

AGB Training will price match any other High Risk Provider (written Proof is required for this).